Position Profile
Engineering Services Manager

Engineering Services Manager, Field Position
Phoenix Integration currently has a full-time position for an Engineering Services Manager, Field Team, open at our Novi, MI facility. The minimum requirements, preferred requirements, and desired requirements are listed below. If your skills are a match and you are excited by a fast-paced environment utilizing cutting edge software to provide solutions to a vast array of customer problems, send your resume to hr@phoenix-int.com to apply.

Minimum Requirements
These items are required for consideration for The Engineering Services Manager, Field position.

- **Education**
  - Bachelor's Degree in Engineering, Physics, or a closely related field
- **Experience**
  - Some software development knowledge
- **Languages**
  - Fluent in spoken and written English
- **Citizenship**
  - Must be a United States Citizen or a green card holder
- **Personal Attributes**
  - Strong problem-solving skills
  - Flexibility – ability to multi-task
  - Enthusiastic leader that can influence
  - Adaptability – ability to quickly change course and adjust to changing conditions
  - Effective technical presentation skills
  - Professional demeanor
  - Excellent written & verbal communication skills
  - Takes initiative
  - Process oriented
  - Good time management skills – ability to prioritize effectively
  - Self-directed, well-organized work habits
  - Ability to travel up to 50% (mandatory)

Preferred Requirements
These items are qualifications above and beyond the minimum requirements that make a candidate a strongly preferred candidate.

- **Education**
  - Master's Degree in Engineering, Physics, Management or a closely related field
- **Experience**
  - Experience managing technical resources
  - Experience with Phoenix Integration software
  - Experience in Systems Engineering and/or MBSE desirable
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- Experience with Engineering design tools
- Experience in Engineering tool automation
- Experience in industry, namely in engineering and design process

- Personal Attributes
  - Ability to read a situation and elicit requirements

Desired Requirements
These items are qualifications above and beyond the minimum requirements that are nice to have and could make a candidate a preferred candidate.

- Experience
  - Experience using Phoenix Integration software
  - Experience with staffing level recommendations, budget
  - Experienced with Agile methodologies
  - Experience in and/or desire to work in technical support, training, post/pre-sales, marketing support (e.g. trade shows/conferences)
  - Experience with CAD/CAE tools
  - Experience in an Application Engineer role applying software to solve a problem
  - Proficiency in one or more software development languages

- Personal Attributes
  - Creatively approaches solving problems

- Languages
  - Bi/multi-lingual a plus (preferably French and German)